



Compassionate Leadership for High Quality Care

Professor Michael West, CBE

Wednesday 2 December 2020 @ 1.00pm – 2.00pm

In this webinar, Michael West will highlight key areas of learning from the pandemic across health and social care, including the importance of innovation, compassionate cultures and compassionate leadership, team and inter-team working, learning and reflection. He will draw on research and case examples to describe how to develop compassionate leadership across the health and social care system, describing the core elements and myths of compassionate leadership.

The presentation will draw on the two national reviews he led into mental health and wellbeing of doctors, nurses and midwives across the UK. It will describe some key principles for team working and virtual team working during the pandemic and how we can better develop cultures of reflection, innovation and psychological safety across all health and care services.

Audience: Wider Health and Social Care Workforce



Michael West is Senior Visiting Fellow at the King's Fund, and Professor of Organisational Psychology at Lancaster University. He has published 20 books and 200+ research papers on teamwork, leadership and culture, particularly in health care. Michael led the Department of Health Policy Research Programme into cultures of quality and safety. He also led the NHS National Staff Survey development and initial implementation. He co-chaired with Dame Denise Coia, the two-year inquiry on behalf of the UK General Medical Council into the mental health and well-being of doctors Caring for Doctors, Caring for Patients (2019). He led the review for The King's Fund (commissioned by the RCN Foundation) into the mental health and well-being of nurses and midwives across the UK, The Courage of Compassion: Supporting Nurses and Midwives to Deliver High Quality Care (2020). He was appointed a CBE in the Queen's Birthday Honours List 2020 for services to compassion and innovation in the NHS.

To register please go to www.cec.hscni.net or

<https://www.eventbrite.co.uk/o/cec-and-hsc-trauma-31447285795>